

Add Location Exposure Address

In Brief

A policyholder calls to add a second location exposure address to her existing Umbrella policy.

Log in to the <u>VTO</u> using the appropriate generic user account from the **VTO Information Guide** document.

Quick Card

IMPORTANT: This is a test environment. The next seven (7) steps are ONLY used in the VTO.

<u>Clone a Policy</u>

- 1. Click the down arrow to the right of the **Training** button on the **Tab Bar**. Select "Create your own policy for training" from the drop-down list.
- 2. Enter "9113PU400643" in the Policy Number field exactly as it is shown, including spaces and capital letters.
- 3. Click the Search Work Orders button.
- 4. In the *Originals* section, click the checkbox to the left of the **Submission** Policy Transaction Type for the policy being cloned. In this example, select the checkbox to the left of Transaction # 123956618.

Create your own policy for training				
Clone Export Import				
Account Number				
Work Order Number				
Policy Number 9113	3PU400643			
Se	earch Work Orders Reset			
Originals Copy Selection Copy Account				
Close Date 🌲 Transaction # 🌲	* Policy # Type	Comments Status Expo	rt as Status* Export as Submission 🌲	Product 🌲
04/28/2021 123956618	9113PU400643 Submission	Bound Bou	ind 🔻	Personal Umbrella
Copies				•
	Type Comments Status	New Policy # New Acco		
04/28/2021 124066884 St	Submission Bound	9113PU400644 363398456	63 Personal Umbrella Joshua Burg	<u>zin</u>

5. Click the Copy Selection button.

Note: If the *Copies* section does not automatically populate, click on the **Search** tab, then back on the **Training** tab. The clone information should be visible.

- 6. Scroll down, if necessary, to the *Copies* section.
- 7. Click the link in the New Policy # column.

IMPORTANT: PolicyCenter automatically created a **New Account #**. The new account is linked to the *cloned* policy, not the original. The cloned policy opens on the policy *Quote* screen.



Summary screen

- 8. Click the <u>Actions</u> button.
- 9. Select "Change Policy" from the drop-down menu.

Start Policy Change screen

- 10. PolicyCenter defaults the Effective Date to the current system date. If necessary, you can change the date to a future date. In this example, accept current date.
- 11. Click the <u>Next</u> > button.

Policy Info screen

12. Click the **Next>** button.

Underlying Policies screen

NOTE: When cloning an Umbrella Policy in the VTO, the underlying polices come over with the clone, but are missing their policy numbers. You must manually enter the policy numbers.

- 13. On the Underlying Policies tab, enter the following Underlying Policy numbers:
 - "9113K 502386" in the Auto Policy Number field.
 - "9113HS000404" in the Property Policy Number field.
- 14. Click the Location Exposures link.

Location Exposures screen

- 15. Click the **New Location** button.
- 16. On the *Location Details* tab, enter the second dwelling location exposure.
 - Select "Homeowner" from the Policy Type drop-down list.
 - Select "Additional Residence" from the Usage drop-down list.
 - Confirm the correct number is entered in the **Number of Units** field.
 - Confirm the correct property policy is entered in the **Underlying Policy** field.
 - Enter "123 Main Street, Indianapolis, IN 46204" in the Address Description field.

17. Click the <u>Quote</u> button.

IMPORTANT: This is a test environment. This data is not valid. The VTO is not connected to the rating system, but in production, you will see the correct premium.



Quote screen

NOTE: Review any premium change details on the Summary tab.

- 18. Click the <u>Issue Change</u> button.
- 19. Click the **OK** button.

Policy Change Bound screen

PolicyCenter displays the message, "Your Policy Change (#XXXX) has been bound."