

# Third Party Inquiry Website



The Nationwide Third Party Inquiry website is designed for mortgage holding companies, title companies, lien holders, lease holders, car dealerships and rental car companies. It allows you to quickly verify insurance and update loan-related information.

## Offer website

Provide caller the URL to the **Nationwide Inquiry Website**: <https://www.nationwide.com/personal/contact/third-party/> and advise caller to click on “**Check Enrollment Status and Sign Up**” then enter their email address.

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## Third-party policy inquiries at Nationwide

Log in

Check enrollment status and sign up

company enrolled

company not enrolled

We will automatically send an email response with a list of admins from the company who can help your customer gain access to the site.

We will send a response with a form that will need to be filled out in order to gain access.

Advise your customer:

It may take about 10 business days to receive the contract from us; once your company accepts the contract, delegate access is immediate. If you have not heard back within 10 business days, please email [PCCSID@nationwide.com](mailto:PCCSID@nationwide.com)

## Options available on website

Verify auto and property insurance:

### Auto policies

- ✓ Policy status: Active or Cancelled
- ✓ Effective dates of the policy
- ✓ Cancellation Date and Reason
- ✓ Original policy year
- ✓ Excluded driver(s): Yes or No
- ✓ Agent information
- ✓ Vehicle details including date added
- ✓ Coverages selected and limits
- ✓ Full Loan/Lease clause including company information and address

### Property Policies

- ✓ Bill to: Insured or Mortgage
- ✓ Policy status: Active or Cancelled
- ✓ Effective dates
- ✓ Dwelling coverage
- ✓ Dwelling Replacement Cost %
- ✓ Premium
- ✓ Deductible for All Perils
- ✓ Wind/Hail/Hurricane: Deductible Displayed
- ✓ Billing information
- ✓ Agent information
- ✓ Full Mortgagee Clause including Mortgage company information and address

Payment mailing address, including overnight payment

Update mortgagee clauses and lien holders

Complete bulk uploads for multiple property policies at once: log in and choose the Bulk Upload option.

**Website/password issues only** Call web support: 1-877-304-1065