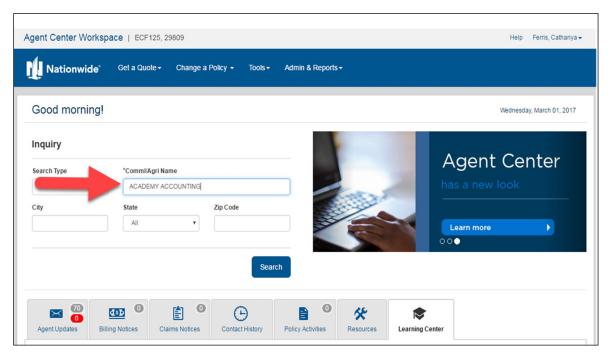


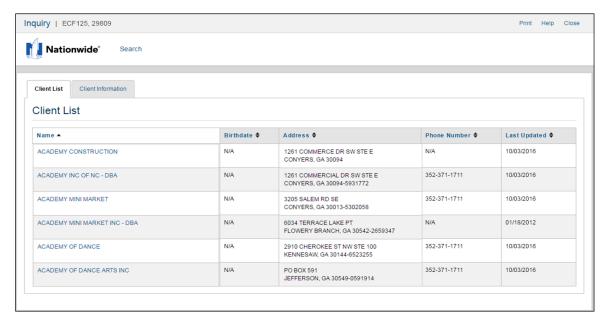
Search for a Billing Account

Quick Navigation

You can easily search for customers in the Inquiry section of your Workspace. Only clients in your own book of business will show up in the results section. You can narrow results by city, state, and zip code for common names.



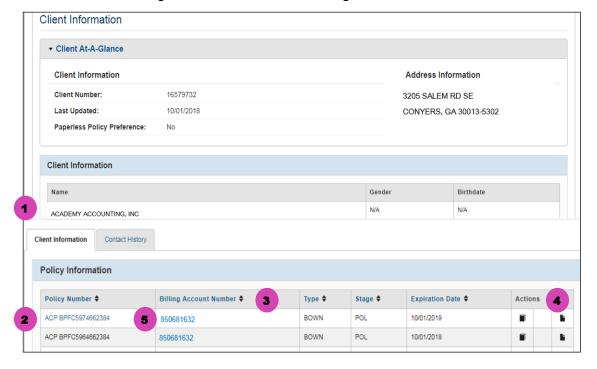
Results will show clients within your book of business. Some customers may be listed twice if they have multiple named insureds.



Client at a Glance

This page will show you:

- 1. Active client names
- 2. List of active and expired policies. Clicking on the blue hyperlink for the active policy will take you into Policy Viewer
- 3. List of billing accounts. Clicking in the blue account number will take you into their billing account summary
- 4. The right hand side of the page has a column called "actions" The black square will take you into the policy's document vault where you can upload documents to the policy, or see what documents have already been attached to the policy file.
- 5. To view the customer's billing screens, select the Billing Account Number.





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