

Add, Replace, and Remove a Motorcycle

In Brief

In this Quick Card, a policyholder purchased a new motorcycle, traded a motorcycle for a different one, and got rid of a third motorcycle. She would like to add the new motorcycle and the traded motorcycle to her existing PowerSports policy, and remove a motorcycle she no longer owns.

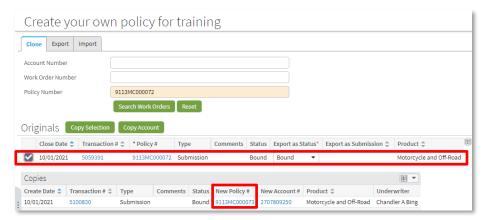
Log in to the <u>VTO</u> using the appropriate generic user account from the **VTO Quick Start Guide** document.

Quick Card

IMPORTANT: This is a test environment. The next seven (7) steps are ONLY used in the VTO.

Clone the Policy

- 1. Click the down arrow to the right of the **Training** button on the **Tab Bar**. Select "Create your own policy for training" from the drop-down menu.
- 2. Enter "9113MC000072" in the Policy Number field exactly as it is shown, including spaces and capital letters.
- 3. Click the Search Work Orders button.
- 4. In the *Originals* section, click the checkbox to the left of the **Submission** Transaction Type for the policy being cloned. In this example, select the checkbox to the left of Transaction #5059391.



5. Click the **Copy Selection** button.

Note: If the *Copies* section does not automatically populate, click on the **Search** tab, then back on the **Training** tab. The clone information should be visible.

- 6. Scroll down, if necessary, to the Copies section.
- 7. Click the link in the New Policy # column.



IMPORTANT: PolicyCenter automatically created a **New Account #**. The new account is linked to the *cloned* policy, not the original.

Add, Replace, and Remove a Motorcycle

Summary screen

- 8. Click the Actions button.
- 9. Select "Change Policy" from the drop-down menu.

Start Policy Change screen

- 10. PolicyCenter defaults the **Effective Date** to the current system date. If necessary, you can change the date to a future date. In this example, accept the current date.
- 11. Click the **Next** > button.

Policy Info screen

12. Click the Vehicles link.

Vehicles screen

- 13. Review the vehicle listed on the Vehicle Details tab.
- 14. Click the Create Vehicle button.
- 15. In the Vehicle Type field, ensure "Motorcycle" is selected.
- 16. In the *Basic Vehicle Information* section, enter "1HD1KGD19JB677773" in the VIN field exactly as it is shown.
- 17. Press the *Tab* key to populate the remaining fields.
- 18. Select the radio button to the left of No for Purchased New.
- 19. Select the checkbox to the left of 2018 Honda CRF125FB.
- 20. Click the Replace Vehicle button.
- 21. In the *Basic Vehicle Information* section, enter "JKBZGNB148A006532" in the VIN field exactly as it is shown.
- 22. Press the *Tab* key to populate the remaining fields.
- 23. Select the radio button to the left of **No** for **Has this vehicle been converted to a** Trike?.
- 24. Select the checkbox to the left of the 2014 Yamaha YFM550WAD.
- 25. Click the Remove Vehicle button.
- 26. Review the remaining vehicles listed in the Vehicle Details section.
- 27. Click the Coverages link in the Left Navigation Bar to view coverage information.



Coverages screen

- 28. If any informational messages display, click the Clear button.
- 29. In the Vehicle Level Coverages section, ensure the correct coverages are selected.
- 30. Click the Policy Review link in the Left Navigation Bar.

IMPORTANT: This is a test environment. This data is not valid. The VTO is not connected to the rating system, but in production, you will see the correct premium.

Policy Review screen

- 31. Review the changes to the policy.
- 32. Click the Quote button.

Quote screen

- 33. Review the information on the Quote screen.
- 34. Click the Issue Change button.

Policy Change Bound screen

PolicyCenter displays the message, "Your Policy Change (#XXXX) has been bound."