

# **Evolution Rater Guide**

The contents of this guide refer to the new One Nationwide Product and the PolicyCenter platform, which may not be available in all states.

#### Disclaimer

I agree that I am either: (a) an Independent Contractor who has a contract and/or valid appointment with Nationwide Mutual Insurance Company, Allied Insurance Company, Harleysville Insurance Group, or an affiliate or subsidiary of one or more of these companies (hereafter, "Independent Contractor Agent"); or (b) an employee of or an independent contractor retained by an Independent Contractor Agent.

#### **Independent Contractor Agents**

Nationwide/Allied/Harleysville agents who are independent contractors are responsible for managing their own agencies. There are certain Nationwide procedures that must be followed in order to do business with Nationwide (e.g. use of a Nationwide approved system to transmit business). The information in this training program may contain some of these required procedures and will be designated as such here or in other materials from Nationwide. All other documentation and information provided herein is for your consideration only, and it is not required that you use it. Nationwide cannot and does not guarantee that using any of the information contained herein will result in achieving your desired objectives, or that it is current or in compliance with your specific state laws. Nationwide continues to recommend that you consult with your personal attorney and business advisors regarding the specific operations of your agency.

#### Independent Contractor Employee/Associate Agents

Independent Contractor Employee/Associate Agents must comply with the terms of their contract(s) with Nationwide and their Independent Contractor Agent, and other required Nationwide policies and procedures. The information in this training program may contain some of these required procedures and will be designated as such here or in other materials from Nationwide. All other documentation and information provided herein is for your consideration only, and it is not required that you use it, or that it is current or in compliance with your specific state laws. Nationwide recommends that you consult with the Agency Principal if you have any questions.

With more than 80 percent of our new business quotes in the independent channel coming from comparative raters, it is imperative to ensure the rater is set up correctly and used to its fullest. This guide will help with rater set-up and includes tips/tricks to help get the most out of the comparative rater.

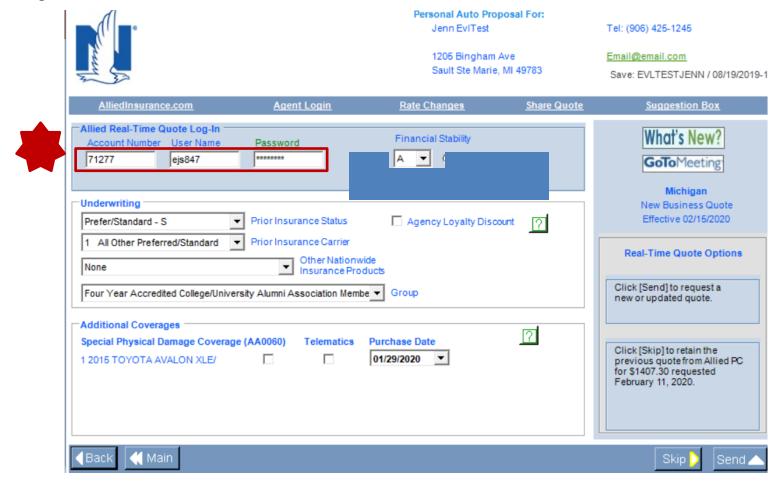
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# Setting up the rater

The agent code is set when rating a quote. After information is entered on the first quote, it will pre-fill for future quotes. Instructions are below.

# Agency Code and Carrier Login

After selecting the companies to rate, click "Next" and you will see the Pricing Module Load. On the next screen that appears, enter the Agent Code and Agent Center Login information.





# **Auto Discounts**

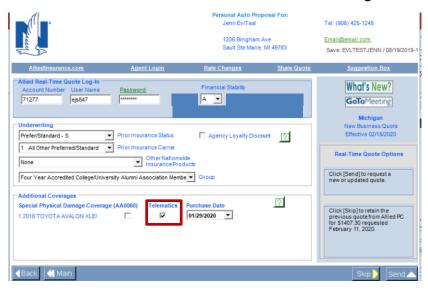
Discount	Description	Rater Question	Rater Screen	What is the rater's default setting?	Can agents change the default?
Auto and Home	Save more by quoting Auto and Home together	Homeowners Carrier	Policy Information	Default = Does Not Insure Home	No
Advanced Quote	Advanced Quote Discount(AQD) is given for quoting at least 8 days from current date	Date Effective	Policy Information	N/A	N/A
SmartRide	Earn a discount based on how you drive	Telematics	Additional Coverages	Default = unchecked	No
SmartRide Instant	Earn an up-front SmartRide discount based on manufacturer captured telematics data	Not available on Evolution – Please add in PolicyCenter if applicable			
Paperless Policy	Save money by having documents delivered electronically	N/A	N/A	N/A	N/A
Auto Financial	Receive a discount for having a traditional, variable, or annuity financial product	Other Nationwide Insurance Products	Underwriting	Default = None	No
Paid in Full <sup>1</sup>	Save money by paying your auto premium in full	Coming Soon!			
Easy Pay Sign-up <sup>2</sup>	Save money by choosing to pay with reoccurring monthly EFT	EFT	Policy Information	Default = unchecked	No
Good Student	Drivers who are students meeting a certain level of scholastic achievement	Good Student	Drivers	Default = unchecked	No

<sup>&</sup>lt;sup>1</sup> Paid in Full is a new discount being rolled out with our new rating plan. DE and SC will be effective in 2021 with more states coming in 2022

<sup>&</sup>lt;sup>2</sup> Easy Pay Sign-up will be discontinued and replaced with Recurring EFT when Paid in Full is introduced to the state

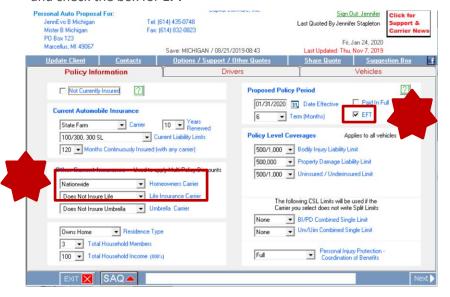
# Adding SmartRide as a Discount

Be sure to check the box Telematics from the Additional Coverages of the Rating Screen below.



# Adding Home/Car and Easy Pay as a Discount

On the Policy Information screen, select **Nationwide** for **Homeowners Carrier** and check the box for **EFT** 





Discount	Description	Rater Question	Rater Screen	What is the rater's default setting?	Can agents change the default?
Home and Auto	Save more by quoting Auto and Home together	Personal Auto Carrier	Credits/Charges	Default = Does Not Insure Auto	No
Multi-Line	The more products the customer has with us, the more they can save	N/A	N/A	N/A	N/A
Gated Community	Discount available when the community is surrounded by a fence with all entrances secured	N/A	N/A	N/A	N/A
Home Renovation	Credit may be applied based on the age of certain home components renovated	N/A	N/A	N/A	N/A
Protective Device	Discount given to customers with protective devices, i.e. fire alarm or burglar alarm, installed in their home	Burglar Alarm Fire Alarm Sprinkler	Credits/Charges	Default = unchecked	No

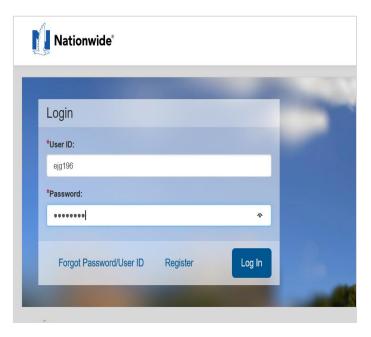
# Deep launch

When you are ready to complete the application for Nationwide coverage in PolicyCenter, you will want to deep launch directly into that customer's application on the quote desktop.

From the Rate Proposal Screen click the button for Link to launch Agent Center

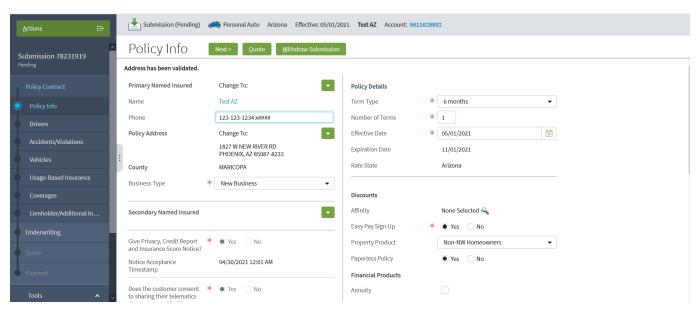


The Agent Center login screen will be launched, enter your **Username** and **Password** to launch into PolicyCenter.

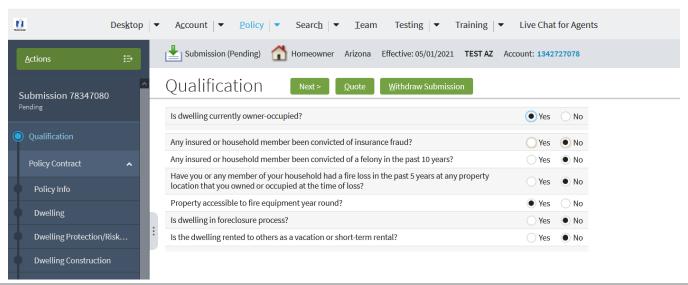


After logging into Agent Center, you will be launched into the policy you bridged. Below are thumbnails of the screens you should land on after bridging.

#### Auto



#### Home



#### **Common Errors**

1. I am receiving an error advising "Nationwide is not returning a rate for this risk via the comparative rater. This is not a determination of eligibility". What does this message mean?

Going forward, when you are quoting on your comparative rater, you will only be presented a rate if the risk meets both the Nationwide underwriting guidelines and risk appetite. As always, you will continue to have the ability to obtain a quote directly through Policy Center or Agent Center for all eligible risks.

Below is a list of common error messages and the corrective action to take when you receive them.

Error Message	Corrective Action
Password Error	Incorrect Agent Center password entered in rater
	- Can be updated in Carrier Settings
Agent Code Error	Incorrect agent code entered in rater
	- Can be updated in Carrier Settings
Carrier Error: At least 1 driver is needed.	Quote requested without a driver.
	- Return to appropriate screen in rater and enter at least one driver
Incorrect Garaging Location	No physical address entered in rater.
	- Return to appropriate screen in rater and enter address

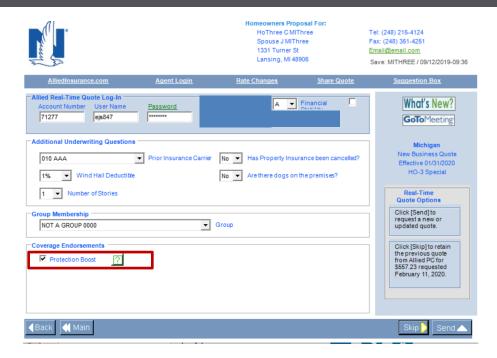
# 4 Common Errors and Frequently Asked Questions

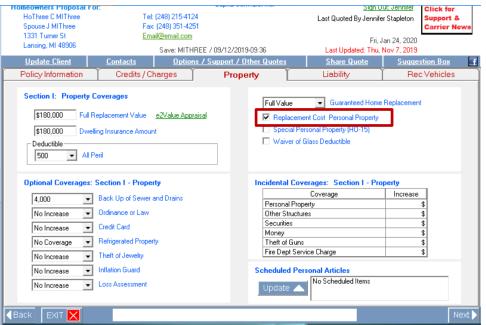
# Frequently Asked Questions

How do I add Protection Boost to my quote?
 From Rate screen, make sure to check
 Protection Boost under Coverage
 Endorsements.



Select the **Replacement Cost Personal Property** from the **Property** screen.





Nationwide Applied Rater Guide

# Appendix

# **Optional Discounts**

Discount	Applied by Default?
SmartRide	Yes
Paperless Policy	N/A
Good Student	NO
Auto Financial	N/A
Auto and Home	NO

#### Calculated Discounts

(applied automatically based on quote information)

- > Accident Free
- > 3+ Years with Prior Carrier
- > Multi-Vehicle
- Affinity
- New Vehicle

# **Additional Features**

(available after quote bridges to the Nationwide PolicyCenter)

- > Vanishing Deductible
- Accident Forgiveness
- New Car Replacement Plus
- > Total Loss Deductible Waiver
- Identity Theft/Fraud Expense Coverage

# One-Page Guide to Quoting and Discounts

