

## Add, Replace, and Remove a PowerSports Boat

#### In Brief

In this Quick Card, a policyholder purchased a new boat, traded a boat for a different one, and got rid of a boat. She would like to add the new boat and the traded boat to her existing Auto policy, and remove a RV she no longer owns.

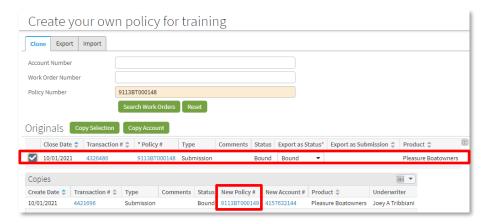
Log in to the <u>VTO</u> using the appropriate generic user account from the **VTO Quick Start Guide** document.

#### Quick Card

IMPORTANT: This is a test environment. The next seven (7) steps are ONLY used in the VTO.

# Clone the Policy

- 1. Click the down arrow to the right of the **Training** button on the **Tab Bar**. Select "Create your own policy for training" from the drop-down menu.
- 2. Enter "9113BT000148" in the Policy Number field exactly as it is shown, including spaces and capital letters.
- 3. Click the Search Work Orders button.
- 4. In the *Originals* section, click the checkbox to the left of the **Submission** Transaction Type for the policy being cloned. In this example, select the checkbox to the left of Transaction #4326486.



5. Click the **Copy Selection** button.

**Note**: If the *Copies* section does not automatically populate, click on the **Search** tab, then back on the **Training** tab. The clone information should be visible.

- 6. Scroll down, if necessary, to the *Copies* section.
- 7. Click the link in the **New Policy** # column.

**IMPORTANT**: PolicyCenter automatically created a **New Account #**. The new account is linked to the *cloned* policy, not the original.



### Add, Replace, and Remove a Boat

#### Summary screen

- 8. Click the Actions button.
- 9. Select "Change Policy" from the drop-down menu.

### Start Policy Change screen

- 10. PolicyCenter defaults the **Effective Date** to the current system date. If necessary, you can change the date to a future date. In this example, accept the current date.
- 11. Click the **Next** > button.

## Policy Info screen

12. Click the Vehicles link.

#### Vehicles screen

- 13. Review the vehicle listed on the Vehicle Details tab.
- 14. Click the Create Vehicle button.
- 15. In the Basic Vehicle Information section:
  - Enter "CYVSY007B606" in the VIN field.
  - Enter "2015" in the Year field.
  - Select "Columbia Yacht" from the Make drop-down list.
  - Select "Carbon 32" from the Model drop-down list.
  - Enter "20" in the Top Speed field.
  - Click the radio button to the left of No for "Do you have a trailer?".
  - Enter "104000" in the Market Value field.
- 16. Review the vehicles listed in the Vehicle Details section.
- 17. Select the checkbox to the left of 2012 AB Inflatables.
- 18. Click the Replace Vehicle button.
- 19. In the Basic Vehicle Information section:
  - Enter "AUL27159D484" in the VIN field.
  - Enter "2013" in the Year field.
  - Select "Achilles Inflatable Craft" from the Make drop-down list.
  - Select "FRB 104" from the Model drop-down list.
  - Enter "25" in the Top Speed field.
  - Click the radio button to the left of **No** for "Do you have a trailer?".
  - Click the radio button to the left of No for "Is this vehicle co-owned by anyone outside the household?".
  - Enter "2000" in the Market Value field.



- 20. Select the checkbox to the left of the 2013 Achilles Inflatable Craft.
- 21. Click the Remove Vehicle button.
- 22. Review the remaining vehicles listed in the Vehicle Details section.
- 23. Click the Coverages link

### Coverages screen

- 24. Click the Clear button to acknowledge any Validation Results displayed.
- 25. In the Vehicle Level Coverages section, ensure the correct coverages are selected.
- 26. Make any desired updates to the coverages as needed.
- 27. Click the Policy Review link.

**IMPORTANT:** This is a test environment. This data is not valid. The VTO is not connected to the rating system, but in production, you will see the correct premium.

28. Click the Policy Review link.

# Policy Review screen

- 29. Review the changes to the policy.
- 30. Click the Quote button.
- 31. Click the Issue Change button.
- 32. Click the **OK** button.

## Policy Change Bound screen

PolicyCenter displays the message, "Your Policy Change (#XXXX) has been bound."