

Change Umbrella Deductibles and Coverages

In Brief

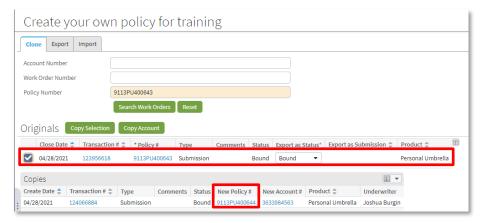
In this Quick Card, you will change an Umbrella policy's existing deductibles and coverages.

Log in to the <u>VTO</u> using the appropriate generic user account from the **VTO Information Guide** document.

Quick Card

Clone the Policy

- 1. Click the down arrow to the right of the **Training** button on the **Tab Bar**. Select "Create your own policy for training" from the drop-down list.
- 2. Enter "9113PU400643" in the Policy Number field exactly as it is shown, including spaces and capital letters.
- 3. Click the Search Work Orders button.
- 4. In the *Originals* section, click the checkbox to the left of the **Submission** Transaction Type for the policy being cloned. In this example, select the checkbox to the left of Transaction # 123956618.



5. Click the **Copy Selection** button.

Note: If the *Copies* section does not automatically populate, click on the **Search** tab, then back on the **Training** tab. The clone information should be visible.

- 6. Scroll down, if necessary, to the Copies section.
- 7. Click the link in the **New Policy #** column.

IMPORTANT: PolicyCenter automatically created a **New Account #**. The new account is linked to the *cloned* policy, not the original. The cloned policy opens on the policy *Summary* screen.



Summary screen

- 8. Click the <u>Actions</u> button.
- 9. Select "Change Policy" from the drop-down menu.

Start Policy Change screen

- 10. PolicyCenter defaults the **Effective Date** to the current system date. If necessary, you can change the date to a future date. In this example, accept the current date.
- 11. Click the **Next** > button.

Policy Info screen

12. Click the **Next** > button.

Underlying Policies screen

NOTE: When cloning an Umbrella Policy in the VTO, the underlying polices come over with the clone, but are missing their policy numbers. You must manually enter the policy numbers.

- 13. On the Underlying Policies tab, enter the following Underlying Policy numbers:
 - "9113K 502386" in the Auto Policy Number field.
 - "9113HS000404" in the Property Policy Number field.
- 14. Click the Coverages link.

Coverages screen

- 15. Select "2ML" from the Umbrella Liability Limit drop-down list.
- 16. Click the Quote button.

IMPORTANT: This is a test environment. This data is not valid. The VTO is not connected to the rating system, but in production, you will see three different premiums.

Quote screen

- 17. Click the <u>Issue Change</u> button.
- 18. Click the OK button.

Policy Change Bound screen

PolicyCenter displays the message, "You Policy Change (#XXXX) has been bound."